

Process Medicaid rebates faster, with greater accuracy

How Model N Medicaid Invoice Retrieval reduces time-consuming, error-prone processes

There is limited time to retrieve and process Medicaid claims. Every quarter, you have a short window to sift through hundreds or even thousands of state invoices that arrive around the same time, while also meeting your rebate payment deadlines for the federal government. Estimating payments without these invoices leads to overpayments, which means millions of dollars could be added to the dispute backlog.

The benefits of automating invoice retrieval

- ✓ Increase the accuracy of Medicaid rebate processing by removing the risk of human error.
- ✓ Reduce the likelihood of overpayments and disputes.
- ✓ Ensure consistent adherence to regulatory requirements.
- ✓ Easily accommodate new labeler codes and invoices.
- ✓ Empower Medicaid teams to work on more high-value tasks, such as dispute resolution.

About Model N Medicaid Invoice Retrieval

Medicaid Invoice Retrieval automates the retrieval of Medicaid invoices and claims-level detail files from web portals and files across states and third-party providers. This technology-enabled service prevents your teams from spending thousands of hours each year on error-prone, manual data entry.

Retrieving invoices manually



Your Medicaid team receives email notifications from states or third-party portals that invoices from more than 400 programs are ready for retrieval. Your staff must then manually retrieve these invoices and claims-level details from numerous portals and files.



After accessing each portal, one at a time, your staff must save and name new files, load them into your Medicaid system, and track all invoices.



After spending countless hours every quarter manually retrieving these invoices and claims-level details from web portals and loading them into your system, **your staff has limited time to analyze trends, resolve disputes, and prevent overpayments.** And the whole process is error prone.



Automating Medicaid invoice retrieval with Model N



Model N's proprietary technology receives and manages state emails and accesses state or third-party portals to download files. Downloaded invoices are autoloaded into your Medicaid system for rebate processing. To ensure compliance, logs are updated at multiple steps.



Now instead of getting frustrated from performing repetitive, basic steps, your Medicaid team has time to work on higher-level, value-added tasks. Model N's technology-enabled service not only increases efficiency, but it also drastically reduces the chance of missed invoices or incorrect data entries.



Discover how you can streamline Medicaid rebate processing.