solution brief Ngage Model N

# Maximize productivity and track performance with personalized in-app guidance

Model N Ngage is a subscription-based education engine purpose-built for Model N's revenue suite. Quickly and proactively create in-app guidance to ensure you and your teams can harvest the highest yield using Model N. With Ngage, managers can seamlessly build and personalize prompts for training and onboarding that accelerate user adoption and improve product and labor utilization rates. Through streamlined change management you can enable monitoring and upskilling at every turn. Ngage is an impactful and agile approach to training and development, and an accelerant to drive impact for revenue and compliance teams.

# Ngage accelerates time to value across your Model N revenue management systems



Deliver an experience that ensures your team will make the right decision at the right time on every deal. Ngage empowers revenue professionals to achieve their goals through:

# **Learning curve reduction**

- Improve productivity and system usability
- Foster user adoption and reduce friction at scale
- Quickly onboard new employees and partners

# Personalized in-app guidance

- Real-life application training for the everyday business user
- Eliminate process variations between regions or departments
- Identify user paths by role to provide just-in-time training

## Monitoring behavioral analytics

- Reduce error-prone and inconsistent user processes
- Adhere to company policies and processes by role
- Gather valuable insights across all activities on the platform

## Fostering feedback to drive action

- Enable teamwork to thrive with coordinated process improvement
- Ensure your Model N platform is tested, configured, and tuned for excellence
- Scale training capabilities to support employee growth and manage turnover

SOLUTION BRIEF Ngage Model N



# Easy to use and fast to deploy

1

Identify your goals

> 2

Choose an OOTB template or customize to match your brand

Choose the best user path and content to follow

4

Preview, test, publish 5

Review results and tweak where needed



# Master Model N and maximize your investment with our suite of revenue management educational services

#### **Education Services**

Gain access to the Model N Revenue Management Education organization for the full-service experience. Bring over 20 years of expertise in training and development for revenue optimization and compliance to your company.

Ngage

### Learning as a Service

Accumulate and administer core time with an instructor for catered training and development such as: 1:1 instructions or consulting, building customized training or curating videos, and more.

Customized learning

Training environment

Consulting

## **Learning Library**

A dedicated platform for Model N customers to access, use, and customize all online learnings. Create learning paths for various roles and a repository for training and recordings to enable perpetual engagement.

E-learning/ video curation Virtual labs/ certification

# Provide your team with the support they need directly in the Model N platform

Schedule a meeting to learn how Model N Ngage can help you achieve scalable software adoption and operational excellence.

**GET STARTED**