

# Model N



## Model N's Performance Health Check Service

### Performance Health Check

Model N's Performance Health Check service provides a holistic audit experience to manufacturers that reviews their solution, pain points and growth patterns to help bring their solutions performance to a state which better enables their users to perform their jobs and helps plan for future infrastructure needs. This service is available for customers whose Model N instance is not hosted on Model N's Cloud.

As business changes and data volumes increase over time, it is common to find various performance hot spots in the application. New acquisitions have increased volumes in unexpected ways, or new government regulations have caused changes to price types that have slowed down calculations.



#### How it Works

It begins with a health check, that covers:

- Current infrastructure
- Application stack configurations
- Application configurations Business and IT processes
- Deep dives into specific issues discovered by users

It is followed by implementation which puts in place the suggestions outlined from the health check. Manufacturers may elect to undertake the implementation themselves or have Model N assist with the implementation and testing of the recommendations.

#### Key capabilities

- Hardware uptime review – node failures
- General performance settings – threads to nodes, thread count
- Year-on-Year comparison
- Performance blocks review
- Recommended updates/tuning

#### Benefits

- Comprehensive performance assessment and recommendation
- System changes based on findings/ recommendations

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