



Model N offers a full suite of product and service options leveraging the ChannelConnect Reporting Partner Portal helping customers manage their Reporting Partners, which include VARs, VADs, Resellers and Distributors. Services provided include Partner Onboarding and Project Management.

## Reporting Partner File Submission

### Professional Services

#### Partner Onboarding

Work with reporting partners, in conjunction with our customers, to submit channel POS and inventory data using our ChannelConnect portal Software products

- Program Documentation
- Email and Phone Support
- Defined Problem Escalation Process
- Customer Support Portal (Zendesk)
- Dedicated support teams are available

#### Project Management

Proactively manages the project from implementation through production – subject to CI Statement of Work

- Dedicated Project Manager Lead
- Weekly Project Status Report
- Defined Problem Escalation Process

#### Language Support

English

- Partner On-boarding Document Support
- Support for Partner phone / emails

### Software Products

#### ChannelConnect

Reporting Partner Data Submission Portal methods

- DataConnect (17 ERP and Accounting Systems)
- EDIConnect (GSX-VAN and AS2)
- FileConnect – (CSV, XLS, XLSX 97 or greater)
- PartnerConnect (CSV, XLS, XLSX 97 or greater)
- Reporting Partner Status Dashboard

#### Standard Reporting Templates

Available for POS, Inventory, Sales-In and Reference data

- EDI, EDIFACT, INVROPT & SLSRPT
- XLS and XLSX 97 or Greater
- CSV

#### Channelinsight Operations Manager

- Self Service – File Submission Reporting
- Self Service – Submission Schedule

#### Channelinsight Scorecard Analytics

- Self Service – Reporting Partner Performance Scorecards